

PacificSource Enrollment

Questions? Call us at 1.888.957.5001

Tips for completing the application:

- Please read everything carefully and answer all questions honestly. This document becomes part of your health insurance contract.
- Please complete all sections to the best of your ability.
- The section about your health information is to make sure that you get all the support care you may need. It is not required to complete this section.

Payment Options:

- **Monthly Bank Draft (EFT):** Please complete authorization section carefully and attach a voided check. (deposit slip does not work!)
- **Direct Bill:** Check box and you are done.

Final Checklist Before Mailing:

- All sections completed?
- Signed and Dated
- Voided check if selecting the automated monthly withdrawal

Send Completed Application to:
First Choice Health Insurance, Inc.

2000 W Harvard Avenue #100

Roseburg OR 97471

FAX: 541.541.440.6944

Email: aprilm@ehealthlink.com

****SENDING TO PACIFICSOURCE WILL DELAY PROCESSING****



Individual and Family Policy Enrollment Form—Dental Only **Oregon**

Thank you for choosing PacificSource!

You may also enroll online at **[PacificSource.com/find-an-individual-plan](https://www.pacificsource.com/find-an-individual-plan)**.

Before you get started

What you'll need to complete this enrollment form:

- A blue or black pen.
- Information, such as your old ID card, from any insurance company that currently or recently covered you or your family.
- A copy of any documentation you may need to show legal guardianship.
- Registration or Affidavit of Domestic Partnership to be enrolled as a domestic partner.
- The name of your primary care physician for all family members enrolling.
- Your health insurance agent's information, if applicable.
- Your first month's premium payment (required before your policy will take effect).

You are eligible to enroll if:

- You are a resident of the state of Oregon.
- Your spouse/domestic partner (if applicable) is your legal spouse/domestic partner.
- Your children (if applicable) are your natural or adopted children, under age 26 or you are their legal guardian.
- Your employer will not be paying, or reimbursing you, for any part of the premium.
- You haven't had other PacificSource Individual dental coverage within the last 24 months.

Need help?

If you have questions about any part of this enrollment form, we'd be happy to help. You can reach a Coverage Advisor at (855) 330-2792.

What Happens After You Submit Your Application

We'll begin processing your application, and in the coming weeks, you'll receive a few things from us. To get information faster, include your email address in your application.

1. You'll soon receive an overview for the plan you chose.
2. Look for your ID cards in the mail close to the date your plan begins.
3. We'll also mail your full policy.

Please keep this page for your records.

1 | What type of coverage would you like?

Or

New Coverage

- For myself only
- For myself + my spouse/domestic partner
- For myself + my family
- For my child(ren) or legal dependent(s) only

Change to My Current Coverage

- Current Member ID No. _____
- Add family member(s)
- Change my plan as shown below

2 | Choose a plan

Dental Advantage 0/20/50 Kids Dental Advantage 0/20/50 (for members through age 18)

3 | Select a coverage date

What date would you like the coverage to begin? 1st or 15th of ____/____ Mo/Yr.

This policy includes pediatric dental coverage that meets the requirements of the Affordable Care Act.

If you would like to enroll in a PacificSource Individual medical policy, please complete an Individual and Family Enrollment Form, instead.

Enrolling myself and my family

List all family members you would like insured. Only your legal spouse, domestic partner, and dependent children are eligible.

***Race/Ethnicity** (choose the code that each family member would most closely identify with): **AI**-American Indian/Alaska Native, **A**-Asian, **B**-Black/African American, **H**-Hispanic/Latino, **N**-Native Hawaiian/Other Pacific Islander, **W**-White/Caucasian

4 | Myself (Required)

If this is a child/dependent only policy, PacificSource requires the responsible parent or guardian to include their information.

Name (First, MI, Last) _____

Gender (M/F) _____ Social Security No. _____

Race/Ethnicity* _____ Date of Birth (MM-DD-YY) _____

Marital Status Single Married Registered Domestic Partnership
Unregistered Domestic Partnership (affidavit of domestic partnership required)

Physical Address _____

City _____ State _____ ZIP _____ County _____

Mailing Address (if different) _____

City _____ State _____ ZIP _____

Phone _____ Email _____

5 | **Spouse or Domestic Partner**

Name (First, MI, Last) _____

Gender (M/F) _____ Social Security No. _____

Race/Ethnicity* _____ Date of Birth (MM-DD-YY) _____

6 | **Dependent Child**

Name (First, MI, Last) _____

Gender (M/F) _____ Social Security No. _____

Race/Ethnicity* _____ Date of Birth (MM-DD-YY) _____

Dependent Child

Name (First, MI, Last) _____

Gender (M/F) _____ Social Security No. _____

Race/Ethnicity* _____ Date of Birth (MM-DD-YY) _____

Dependent Child

Name (First, MI, Last) _____

Gender (M/F) _____ Social Security No. _____

Race/Ethnicity* _____ Date of Birth (MM-DD-YY) _____

Dependent Child

Name (First, MI, Last) _____

Gender (M/F) _____ Social Security No. _____

Race/Ethnicity* _____ Date of Birth (MM-DD-YY) _____

Dependent Child

Name (First, MI, Last) _____

Gender (M/F) _____ Social Security No. _____

Race/Ethnicity* _____ Date of Birth (MM-DD-YY) _____

Attach additional pages if needed I have attached _____ pages

7 | **My Other Insurance Information**

Do you, or any people listed on this enrollment form, have other dental insurance coverage, including commercial (employer group or individual dental insurance), Medicare, Medicare Advantage, or Medicare supplemental coverage? Yes No

Name of other insurance company(ies) (include address and phone if available)

Name(s) of individual(s) covered

Date coverage began ____/____/____ Date coverage ended ____/____/____

Coverage is still in effect Policy No. _____

If group insurance, name of group _____

Reminder: Any other active coverage must be terminated before you can be issued a PacificSource individual and family plan.

8 | **Certify, Authorize, and Sign**

Be sure to sign and date the enrollment form. Your spouse or domestic partner’s signature is also required (if applicable) as is the signature of any child over the age of 18.

Certification of Completeness and Correctness

I affirm that the answers given in this enrollment form are complete and correct. I am providing these answers as part of the enrollment form procedure required by PacificSource to enroll in its insurance coverage. I understand that if this enrollment form contains any intentional misrepresentation of material fact or fraud, PacificSource may modify or cancel the contract, and/or take any other legal action available by law. I will promptly inform PacificSource in writing if anything happens before my coverage takes effect that makes the information I have provided on this enrollment form incomplete or incorrect. I understand and agree that no coverage will be in force until accepted by PacificSource. If accepted, coverage will be in force as of the effective date determined by PacificSource. A representative of PacificSource may contact me to clarify answers on this enrollment form. Representations made by the enrollee are deemed to be representations made on behalf of each person covered under this policy. However, changes to the enrollment form will not be effective until approved in writing by the enrollee. An enrollment form received by PacificSource requiring alterations will be modified by amendment and sent to the enrollee for signature. As the enrollee, I understand I have the right to inspect the information in my file.

I may at any time request a free paper copy of my application and/or enrollment information by contacting the Commercial Enrollment and Billing Department via email at individual@pacificsource.com or by phone at (855) 330-2792. Electronic communications are offered as a convenience only.

I (We) have reviewed and understand the authorization above.

Enrollee/Responsible Party/Guardian Signature _____ Date _____

Spouse/Domestic Partner Signature _____ Date _____

Child age 18 or older Signature _____ Date _____

Child age 18 or older Signature _____ Date _____

Required if enrollee is a minor:

Printed name of Parent or Guardian _____

Signature _____ Date _____

This enrollment form must be signed and dated. All fields must be completed for this authorization to be valid. If accepted, PacificSource will provide the policyholder with a copy of this completed form with the policy.

9 | **Producer Authorization**

I, the insurance producer, have not made any representations to the enrollee about any provisions, benefits, conditions, or limitations of the policy except through written material furnished by PacificSource. The enrollee has been informed that the effective date of coverage is assigned only by PacificSource. I hereby certify that information supplied to me by the enrollee has been truly and accurately recorded hereon.

Enrollee's Name (printed) _____

Producer's Name (printed) _____

PacificSource Producer No. _____

Producer's Signature _____ Date _____

10 | **How Do You Prefer to Pay?**

We must receive your first month's premium before your policy will take effect. We will not accept third party payments except as required by federal law.

Send me a paper bill by mail each month
(Skip to section 11)

Automatic withdrawal from my bank account
(EFT). *The first month's payment cannot be made by EFT.*

We authorize and direct PacificSource Health Plans to withdraw funds as follows:

Amount of monthly withdrawal \$_____ Withdrawals will occur on the 5th of each month.

Select one: Begin transfers on next available date Delay transfers until _____(Mo.)

Bank information

Bank Name _____ Account No. _____

Account Type

Checking—Attach a voided check Savings—Attach a voided savings withdrawal slip

This authorization will remain in effect until termination by either party. If the individual policy premium changes due to a rate increase, alternate plan selection, or age change of the policyholder, this authorization will automatically be amended to authorize withdrawal of an amount equal to the new premium.

Policyholder's Name (printed) _____ Date _____

Signature of Bank Account Holder _____ Date _____

Important details about the automatic withdrawal of your monthly premiums:

- New accounts take 30 days to set up. If your policy is accepted and coverage starts sooner than your automatic withdrawal is set up, you may need to pay by check until the funds transfer is in place.
- Transfers occur on the 5th of each month. If the 5th falls on a weekend or a holiday, the transfer will occur on the next business day.
- Transfers will be made for the premium balance due.
- If EFT is not set up prior to the bill date of the second month, you may receive a paper bill for the second month.

11 | **Are You Ready to Submit?**

Are all sections filled in completely?

Have you attached requested paperwork (i.e., guardianship documentation, domestic partnership affidavit, etc.)?

Did you select a policy effective date on page 2?

Have you selected a payment option and attached a voided check if needed? (See section 10)

Have you included your first month's premium payment?

Send your signed, completed enrollment form and attachments to us by:

Email: Individual@pacificsource.com

Fax: (541) 225-3646

Mail: PacificSource Health Plans, PO Box 7068, Springfield, OR 97475-0068

Thank you for enrolling!

Office use only

Discrimination Is Against the Law

PacificSource complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PacificSource does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PacificSource:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Customer Service at (888) 977-9299 or, for TTY users, (800) 735-2900, 7:00 a.m. to 5:00 p.m.

If you believe that PacificSource has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Civil Rights Coordinator, PO Box 7068, Springfield, OR 97475-0068, (888) 779-9299, TTY 711, fax (541) 684-5264, or email crc@pacificsource.com. Please indicate you wish to file a civil rights grievance. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the PacificSource Customer Service Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at OCRPortal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
 200 Independence Avenue, SW
 Room 509F, HHH Building
 Washington, DC 20201
 (800) 368-1019, (800) 537-7697 (TDD)

Complaint forms are available at HHS.gov/ocr/office/file/index.html.

Arabic	بخصوص PacificSource Health Plans ، فلديك الحق في الحصول على المساعدة والمعلومات تكلفة. للتحدث مع مترجم اتصل بـ (888) 977-9299. إن كان لديك أو لدى شخص تساعده أسئلة الضرورية بل غتتك من دون اية
Cambodian-Mon-Khmer	ប្រសិនបើអ្នក ឬអ្នកដទៃ កំពុងជជែង ឬមានសំណួរអ្វីពី PacificSource Health Plans បរ, អ្នកមិនសូវធ្លាក់ចិត្តទៅនឹងអ្វីមួយ ឬពិបាកក្នុងការសួរសុខទុក្ខ ប្រយោជន៍អ្នកសុំប្រាក់ ។ បើអ្វីមួយនិយាយជាមួយអ្នកក្នុងភាសាស្រីម (888) 977-9299.
Chinese	如果您，或是您正在協助的對象，有關於[插入 SBM 項目的名稱 PacificSource Health Plans 方面的問題，您 有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 [在此插入數字 (888) 977-9299.
Cushite-Oromo	Isin yookan namni biraa isin deeggartan PacificSource Health Plans irratti gaaffii yo qabaattan, kaffaltii irraa bilisa haala ta'een afaan keessaniin odeeffannoo argachuu fi deeggarsa argachuuf mirga ni qabdu. Nama isiniif ibsu argachuuf, lakkoofsa bilbilaa (888) 977-9299 tiin bilbilaa.

French	Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de PacificSource Health Plans, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez (888) 977-9299.
German	Falls Sie oder jemand, dem Sie helfen, Fragen zum PacificSource Health Plans haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer (888) 977-9299 an.
Japanese	ご本人様、またはお客様の身の回りの方でもPacificSource Health Plans についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報入手したりすることができます。料金はかかりません。通訳とお話される場合、(888) 977-9299までお電話ください。
Korean	만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 PacificSource Health Plans 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 (888) 977-9299로 전화하십시오.
Persian-Farsi	ميكنيدي ، سوال در مورد PacificSource Health Plans ، داشته باشيد حق اين را داريد كه كمك دريافت نماييد.(888) 977-9299 تماس حاصل نماييد. اگر شما، يا کسی كه شما به او كمك و اطالعات به زبان خود را به طور رايگان
Romanian	Dacă dumneavoastră sau persoana pe care o asistați aveți întrebări privind PacificSource Health Plans, aveți dreptul de a obține gratuit ajutor și informații în limba dumneavoastră. Pentru a vorbi cu un interpret, sunați la (888) 977-9299.
Russian	1Если у вас или лица, которому вы помогаете, имеются вопросы по поводу PacificSource Health Plans, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону (888) 977-9299.
Spanish	Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de PacificSource Health Plans, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al (888) 977-9299.
Thai	หากคุณ หรือคนที่คุณ กำลังช่วยเหลือมีค ำถามเกี่ยวกับ PacificSource Health Plans คุณมีสิทธิที่จะได้รับความช่วยเหลือ และข้อมูลในภาษาของคุณได้โดยไม่มีค่าใช้จ่าย โปรดดู หมายเลข โทร (888) 977-9299.
Ukrainian	Якщо у Вас чи у когось, хто отримує Вашу допомогу, виникають питання про PacificSource Health Plans, у Вас є право отримати безкоштовну допомогу та інформацію на Вашій рідній мові. Щоб зв'язатись з перекладачем, задзвоніть на (888) 977-9299.
Vietnamese	Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về PacificSource Health Plans, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi (888) 977-9299.